

ATQM iXo Privacy Policy

Effective Date: September 10, 2026

ATOM Quantum Inc. ("**ATOM Quantum**," "**we**," "**us**," or "**our**") provides ATQM iXo, an invitation-only AI service (the "**Service**"). This Privacy Policy explains how we handle personal information in connection with the Service.

1. Information We Collect

We collect information you provide or that is created when you use the Service, including:

- **Account information**, such as your name, email address, login information, invitation and eligibility information, and communications with us.
- **Your Content**, including onboarding-survey responses, prompts, instructions, files, notes, correspondence, ratings, and the outputs generated for you.
- **Account context**, including Task History, Memory, a Working Profile, summaries, indexes, and embeddings created to help ATQM iXo provide context across your tasks.
- **Usage Data**, such as sign-in events, feature use, performance information, and error logs. Usage Data does not include the substance of your inputs or outputs.

Please do not submit information about another person unless you are authorized to share it. The Service is not directed to, and we do not knowingly permit use by, anyone under 18.

2. How We Use Information

We use personal information to operate, secure, and support the Service; create and maintain your Account, Task History, Memory, and Working Profile; respond to requests; personalize outputs; prevent fraud, abuse, and violations of our Terms; comply with law and legal process; and enforce our rights.

We use Usage Data to maintain, analyze, and improve the Service, such as by measuring performance and fixing errors.

3. Model Improvement Is Optional

We may ask for your express consent to use Your Content, including related ratings, to train, fine-tune, evaluate, or otherwise improve the models and tools that power ATQM iXo. Selected content may be reviewed by authorized personnel for this purpose.

You may decline or withdraw this consent without losing access to the Service. Withdrawal applies going forward. Models already trained and datasets already created while your consent was active may be retained and used.

4. When We Share Information

We limit access to Your Content to authorized personnel, including Concierge support personnel when needed to assist you or resolve an issue, and to service providers that host or operate the Service for us. These parties may use information only on our behalf and under confidentiality obligations.

We may also disclose information when reasonably necessary to protect the Service, users, or others; investigate fraud, abuse, or security incidents; enforce our Terms; or comply with applicable law, legal process, or a government request.

The Service does not connect to your email, messaging, calendar, cloud storage, or other external accounts unless you separately enable a future connection. Third-party websites or services are governed by their own privacy policies.

5. Retention and Deletion

We retain personal information for as long as reasonably necessary to provide the Service, maintain security, meet legal obligations, resolve disputes, and enforce our agreements. The Service is not a backup or archiving service.

You may request deletion of an individual item, Task, Memory, or your entire Account by contacting us at legal@atqm.us. Closing an Account alone does not delete Your Content. Some copies may remain for a limited period in backups or security logs, or where retention is required by law. After an Account is closed or terminated, we will not add its content to a new Model Improvement dataset.

6. Your Choices and Rights

You may request access to, correction of, or deletion of your personal information, and you may withdraw Model Improvement consent, by contacting us at legal@atqm.us. We may need to verify your request and may retain or decline to delete information where permitted or required by law. Additional rights may apply depending on where you live.

You can also limit the information ATQM iXo uses for a Task by giving instructions when you submit it. Because AI systems may not always follow instructions perfectly, do not submit information you do not want stored in your Account.

7. Security

We use reasonable administrative, technical, and organizational measures designed to protect personal information. No system is completely secure, and you should protect your Access Credentials and promptly report a suspected compromise to support@atqm.us.

8. Changes and Contact

We may update this Privacy Policy from time to time and will post the updated version with a revised effective date. If we make a material change to how we use Your Content, including Model Improvement practices, we will seek your express agreement rather than relying solely on continued use.

For privacy questions or requests, contact legal@atqm.us.

ATOM Quantum Inc.

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